



East Stirlingshire Football & Athletic Club Ltd

Firs Park, FirsStreet
FALKIRK
FK2 7AY



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Chief Executive/Secretary: L G Thomson
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DISABLED SUPPORTERS AND STAFF

East Stirlingshire Football Club is committed to ensuring that its disabled supporters, staff and customers have as full access as is reasonably possible to all goods, services and facilities provided or offered to the public by the club.

East Stirlingshire Football Club will operate a concessionary ticketing policy

For disabled supporters and will ensure that the scheme does not discriminate between disabled people with differing impairments.

The Club has a training programme to ensure that all Senior Managers and appropriate “front line staff” are trained in the provisions of the Act. Ongoing training will be included in staff induction programmes.

East Stirlingshire Football Club have a grievance procedure in place and guarantees it to disabled supporters, staff and customers with any complaints of discrimination will be dealt with quickly under the procedure. The Club has advised its staff that any incident of discrimination under the provisions of the Act is a serious matter and will be dealt with under the Club’s Disciplinary Procedures.

01/08/2005